

Eastern Telecom, Inc. d/b/a Interquest

EASTERN TELECOM, INC.
d/b/a INTERQUEST
910 First Avenue
West Point, GA 31833

P.S.C. KY Tariff No. 1
Original Sheet 1

EASTERN TELECOM, INC. d/b/a INTERQUEST
of
910 First Avenue
West Point, GA 31833

RATES, RULES AND REGULATIONS for FURNISHING
INTRASTATE RESALE TELECOMMUNICATIONS SERVICES AND
ALTERNATE OPERATOR SERVICES

Filed with the
PUBLIC SERVICE COMMISSION OF KENTUCKY

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

SEP 08 1994

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Carleen C. Neel
FOR THE PUBLIC SERVICE COMMISSION

This tariff contains the rules, regulations, descriptions and rates applicable to the furnishing of Intrastate Resale Telecommunication Services and Alternate Operator Services offered by Eastern Telecom, Inc. d/b/a InterQuest between points within the Commonwealth of Kentucky.

Issued: June 13, 1994
Issued by authority of an order of
the Public Service Commission of
Kentucky in Case No. 94-231
dated: August 31, 1994

Effective: September 8, 1994
Issued by Eastern Telecom, Inc.
by: C. Michael Gragg
C. Michael Gragg
President

EASTERN TELECOM, INC.
d/b/a INTERQUEST
910 First Avenue
West Point, GA 31833

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CHECK SHEET

The title Page and Pages 1 through 36 inclusive, of this tariff are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as listed below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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PURSUANT TO 807 KAR 6011,
SECTION 9(1)

BY: *C. Michael Gragg*
FOR THE PUBLIC SERVICE COMMISSION

* Indicates New or Revised Page included in this filing

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**PURSUANT TO 807 KAR 5.011,
SECTION 3(1)**

BY: *Judith C. Cook*
FOR THE PUBLIC SERVICE COMMISSION

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) - To signify changed regulation
- (D) - delete or discontinue
- (I) - change resulting in an increase to a customer's bill
- (M) - moved from another tariff location
- (N) - new
- (R) - change resulting in a reduction to a customer's bill
- (T) - change in text or regulation but no change in rate or charge.

When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised sheet(s) through the use of the above mentioned symbols.

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PURSUANT TO 807 KAR 5.011,
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BY: *Jordan C. Neal*
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TARIFF FORMAT

Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages a decimal is added to the preceding page number. For example, a new page added between Pages 2 and 3 would be numbered 2.1.

Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Commission.

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PURSUANT TO 807 KAR 5.011.
SECTION 8(1)

BY: *Judith C. Paul*
FOR THE PUBLIC SERVICE COMMISSION

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SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS

Calling Card - A billing arrangement by which a call may be charged to a valid telephone-company issued card number.

Carrier - Whenever used in this tariff, "Carrier" refers to Eastern Telecom, Inc. d/b/a InterQuest unless otherwise specified or clearly indicated by the context.

Collect Call - A billing arrangement by which the charge for a call may be charged to the called party, provided the called party accepts the charge with a positive response.

Commercial Credit Card Call - A billing arrangement by which a call may be charged to an authorized major commercial credit card, such as MasterCard, VISA, Diner Club, etc.

Commission - Refers to the Kentucky Public Service Commission.

Company - Whenever used in this tariff, "Company" refers to Eastern Telecom, Inc. d/b/a InterQuest, unless otherwise specified or clearly indicated by the context.

Company Recognized Holidays - New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day, as nationally observed.

Customer Dialed Calling Card Call - A service whereby the end user dials all of the digits necessary to route and bill the call without any operator assistance.

Debit Card Service - Service which allows Customers to prepay for calls made over the InterQuest network, and charge calls against the Debit Card until the prepaid amount is depleted.

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SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, CONT'D.

End User or Customer - Any person, firm, partnership, corporation, or other entity using the Company's services, the rates for which are described in this tariff. The End user is typically a member of the transient public and, as such, does not contract directly with Eastern Telecom, Inc. d/b/a InterQuest for provisioning or termination of service.

LEC - Local Exchange Carrier.

Measured Charge - A charge assessed on a per minute basis in calculating a portion of the charges due for a completed Operator Assisted Call.

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Operator Assisted Call - An intrastate telephone connection completed through the use of the Company's Operator Services.

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Operator Service Charge - A non-measured (fixed) charge which is added to a measured charge in calculating the total tariff charges due for a completed Operator Assisted Call.

PURSUANT TO 807 KAR 5.011,
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Operator Services - Any intrastate telecommunications service that includes, as a component, any automatic or live assistance to a User to arrange for billing or completion, or both, of an intrastate telephone call.

BY: Jonathan P. Neal
FOR THE PUBLIC SERVICE COMMISSION

Pay Telephone - A telephone instrument equipped with a credit card reader, coin box, or similar device that allows a charge to be made for each call.

Person-to-Person Call - A service whereby the person originating the call specifies to the Company operator a particular person to be reached, or a particular person, station, room number, department, or office to be reached through a PBX attendant.

PSC - Public Service Commission.

Serving Wire Center - A specified geographic point from which the vertical and horizontal coordinates are used in calculation of airline mileage.

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SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Special Access Origination/Termination - Where access between the customer and the interexchange carrier is provided on dedicated circuits. The cost of these dedicated circuits is billed by the access provider directly to the end user.

Subscriber - The person or legal entity which enters into arrangements for Carrier's operator assisted telecommunications services and is responsible for the use of Subscriber's telephone instruments and other facilities in obtaining access to Carrier services.

Switched Access Origination/Termination - Where access between the customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the interexchange carrier.

Third Party Billed Call - A billing arrangement by which the charges for a call may be billed to a number that is different from the calling number or the called number.

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

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SECTION 2.0 - RULES AND REGULATIONS

2.1 Undertaking of Company

Eastern Telecom, Inc. d/b/a InterQuest is a resale common carrier providing resale telecommunication services and operator assisted telecommunication services to Customers within the Commonwealth of Kentucky.

Service is provided twenty-four (24) hours per day, seven (7) days per week.

2.2 Applicability of Tariff

This tariff is applicable to telecommunication services provided by the Company within the Commonwealth of Kentucky.

- a) Carrier may, from time to time, offer various enhanced services and information services within the Commonwealth of Kentucky. Such services will be provided pursuant to contract and will not be governed by this tariff.
- b) Carrier may also, from time to time, offer switching, transmission, and/or operator assistance services to other telecommunications carriers, for resale to such companies' customers. The rates for any such services will be determined pursuant to contract, to the extent authorized by the PSC, and Section 4 of this tariff will not apply thereto.

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PURSUANT TO 807 KAR 5.011,
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BY: *Justin C. Neal*
FOR THE PUBLIC SERVICE COMMISSION

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SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.3 Payment and Credit Arrangements

2.3.1 Payment Arrangements

The customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

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All charges due by the Customer are payable to any agency duly authorized to receive such payments. Any billing agency may be a local exchange telephone company, credit card company, or other billing service. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Kentucky Public Service Commission. Contested charges will be handled in accordance with 807 KAR 5:006, Section 9. For consideration of any disputed charge, the customer must notify the Company or its billing agent of the dispute in writing within thirty (30) days of the date the bill was issued. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such charges are appropriate.

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BY: C. Michael Gragg
PUBLIC SERVICE COMMISSION

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.

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SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.3 Payment and Credit Regulations, (Cont'd.)

2.3.2 Deposits

The Company does not require a deposit from the Customer or subscriber.

2.3.3 Advance Payments

For Customers whom the Company determines an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

2.3.4 Taxes

The Company reserves the right to bill any and all applicable taxes in addition to normal long distance usage charges, including, but not limited to: Federal Excise Tax, State Sales Tax, Municipal Taxes, and Gross Receipts Tax. Such taxes will be itemized separately on Customer invoices. Taxes will be billed as a separate line item and are not included in the rates stated in this tariff or as otherwise quoted.

**PUBLIC SERVICE COMMISSION
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**PURSUANT TO 807 KAR 5011,
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BY: *C. Michael Cragg*
FOR THE PUBLIC SERVICE COMMISSION

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SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.4 Refunds or Credits for Service Outages or Deficiencies

2.4.1 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer or Subscriber, or to the failure of channels, equipment and/or communications systems provided by the Customer or Subscriber, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the Customer/Subscriber to notify the Company immediately of any interruption in service for which a credit allowance is desired by Customer/Subscriber. Before giving such notice, the Customer/Subscriber shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any furnished by Customer and connected to the Company's terminal. Interruptions caused by Customer-provided, Subscriber-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via LEC access. For message rated toll services, credits will be limited to, at maximum, the price of the initial period of the individual call that was interrupted.

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BY: *Jonathan C. Neal*
FOR THE PUBLIC SERVICE COMMISSION

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SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.4 Refunds or Credits for Service Outages or Deficiencies, (Cont'd.)

2.4.2 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for time during which such tests and adjustments are made.

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2.4.3 Liability

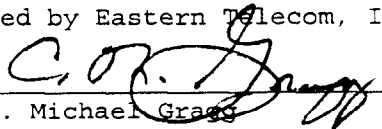
- (a) The liability of the Company for any claim or loss, expense or damage (including indirect, special, or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff shall not exceed an amount equivalent to the proportionate charges to the Customer for the period of service or the facility provided during which such interruption, delay, error, omission, or defect occurs.
- (b) The Company shall not be liable for any claim or loss, expense, or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or other defect in any service facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction or any service or facility provided by any other carrier, by any act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

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SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.4 Refunds or Credits for Service Outages or Deficiencies, (Cont'd.)

2.4.3 Liability (cont'd.)

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- (c) The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer and Subscriber against any claim or loss, expense, or damage, (i) for defamation, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or right, or any other injury to any person, property, or entity arising from the person, property, or entity arising from the material data, information, or content revealed to, transmitted, processed, handled, or used by the Company under this tariff, or (ii) for connecting, combining, or adapting the Company's facilities with the Customer's or Subscriber's apparatus or systems, or (iii) for any act or omission of the Customer of Subscriber or (iv) for any personal injury or death of any person, or for any loss of or damage to Subscriber's or Customer's premises or any other property, whether owned by Customer, Subscriber or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure or removal of equipment or wiring provided by the Company if not directly caused by negligence of the Company.

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PURSUANT TO 807 KAR 5011,
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BY: William C. Neel
PUBLIC SERVICE COMMISSION

- (d) The Company will provide credit on charges disputed by the Customer in writing that are verified as incorrect by the Company. If objection in writing is not received by the Company within a reasonable period of time after bill is rendered (as determined by current law and regulatory policy), the account shall be deemed correct and binding upon the Customer.

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SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.5 Minimum Service Period

The minimum service period is one month (30 days).

2.6 Cancellation by Customer

Service may be canceled by the Subscriber or Customer on not less than thirty (30) days prior written notice to the Company.

2.7 Refusal or Discontinuance by Company

The company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given fifteen (15) days notice to comply with any rule or remedy any deficiency:

- (a) For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- (b) For use of telephone service for any purpose other than that described in the application.
- (c) For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
- (d) For noncompliance with or violation of Commission regulation or the Company's rules and regulations on file with the PSC.
- (e) For nonpayment of any sum due to the Company for more than thirty (30) days after issuance of the bill for the service due.

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BY: *Andrew L. Neal*

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SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.7 Refusal or Discontinuance by Company (Cont'd.)

- (f) Without notice in the event of Customer, Subscriber or Authorized User use of equipment in such a manner as to adversely affect the Company's equipment or service to others.
- (g) Without notice in the event of tampering with the equipment or services owned by the Company or its agents.
- (h) Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- (i) Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such services.

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2.8 Limitations of Service

- 2.8.1 Service will be furnished subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.
- 2.8.2 The Company reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this tariff, or in violation of the law.
- 2.8.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

PURSUANT TO 807 KAR 5011,
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BY: *[Signature]*
FOR THE PUBLIC SERVICE COMMISSION

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President

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SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.8 Limitations of Service, (Cont'd.)

2.8.4 The Company reserves the right to discontinue the offering of service or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

2.9 Use of Service

Service may be used for any lawful purpose for which it is technically suited.

2.10 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided or Subscriber-provided terminal equipment or systems, such as PBXs, key systems, multiplexers, repeaters, signaling sets, teleprinters, handsets, or data sets. Such terminal equipment shall be furnished and maintained at the expense of the Customer or Subscriber, except as otherwise provided. The Subscriber or Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service.

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Effective: September 8, 1994
Issued by Eastern Telecom, Inc.
By: C. Michael Gragg
C. Michael Gragg
President

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SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.11 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time the Company may waive all processing fees for a Customer.

2.12 Responsibility of Subscribers

Subscribers are responsible for:

- a) ensuring that access to other competing carriers is not blocked or intercepted;
- b) ensuring that "0-" calls are routed to the local exchange carrier operator;
- c) ensuring that "0+" intraLATA calls in equal access areas are routed to the local exchange carrier; and
- d) ensuring that notice information regarding the Company and its services are posted on or near telephone equipment persubscribed to the Company.

Violation of any of these rules subjects the Subscriber to immediate termination of service if the violation is not rectified after twenty (20) days notice.

**PUBLIC SERVICE COMMISSION
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**PURSUANT TO 807 KAR 5011,
SECTION 9(1)**

BY: *C. Michael Gragg*
FOR THE PUBLIC SERVICE COMMISSION

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SECTION 2.0 - RULES & REGULATIONS, (CONT'D.)

2.13 Other Rules

- 2.13.1 The Company reserves the right to refuse to process Credit Card, Calling Card or Third Number Billed calls when authorization for use is denied or cannot be validated.
- 2.13.2 The Company reserves the right to discontinue service, limit service, or to impose requirements on Subscribers or Customers as required to meet changing regulations, rules or standards of the Commission.
- 2.13.3 Telecommunication services provided to inmates of correctional or confinement institutions may be restricted or limited at the request of the institution.

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PURSUANT TO 807 KAR 5:011,
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SECTION 3.0 - DESCRIPTION OF SERVICE

3.1 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between the serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in BellCore's V&H Tape and NECA FCC Tariff No. 4.

Step 1 - Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the Wire Centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

Formula:

$$\sqrt{\frac{(V1-V2)^2 + (H1-H2)^2}{10}}$$

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SECTION 3.0 - DESCRIPTION OF SERVICE, (CONT'D.)

3.2 Timing and Rounding of Calls

- (a) Long distance charges are based on the duration of each call.
- (b) The standard minimum call duration for completed calls for billing purposes is one (1) minute.
- (c) Unless otherwise specified in this tariff, usage after the initial period is measured and rounded to the next higher full minute for billing purposes.
- (d) The Company will not bill for unanswered calls. When an End User indicates that he/she was billed for an incomplete call, the Company will reasonably issue credits for the call.

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BY: *Jordan C. Hall*
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SECTION 3.0 - DESCRIPTION OF SERVICE, (CONT'D.)

3.3 Applicable Rate Periods

Usage rates are subject to the following time-of-day,
day-of-week, and holiday rate periods:

	MON	TUE	WED	THUR	FRI	SAT	SUN
8:00 AM							
TO							
5:00 PM*							
5:00 PM							
TO							
11:00 PM*							
11:00 PM							
TO							
8:00 AM*							

* to, but not including

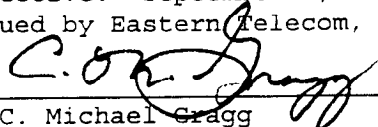
Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls which overlap rate periods will be charged according to the rates applicable to the time recorded in each period.

3.4 Holiday Rates

The evening rates apply to the holidays listed below unless a lower rate normally applies:

- New Year's Day January 1
- Independence Day July 4
- Labor Day Nationally Recognized Day
- Thanksgiving Day Nationally Recognized Day
- Christmas Day December 25


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BY: 
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SECTION 3.0 - DESCRIPTION OF SERVICE, (CONT'D.)

3.5 Service Offerings

3.5.1 MTS Service

This service allows Customers to place direct dialed calls to any terminating location within the state of Kentucky. In equal access areas, Customers are presubscribed to the InterQuest network via Feature Group D access. In non-equal access areas, Customers access the InterQuest network via Feature Group A or B access. Rate apply to calls that originate and terminate over switched access facilities. Calls are billed based on a one minute initial period and subsequent one minute periods or any portion thereof based on rates specified in Section 4 of this tariff.

3.5.2 WATS Services

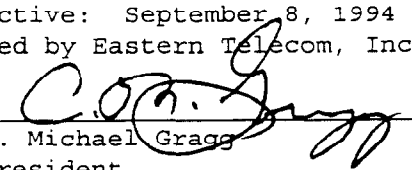
This service allows Customers to place direct dialed calls to any terminating location within the State of Kentucky. Rates apply to calls between special access locations and stations that utilize switched access facilities. Calls are billed based on a one minute initial period and subsequent one minute periods or any portion thereof on rates specified in Section 4 of this tariff.

3.5.3 Switched 800 Service

This in an inbound 800 service with which callers within the state of Kentucky may place toll free calls to a number in the 800 area code assigned to the Customer. Calls can be terminated via the Customer's local exchange telephone service. Calls are billed baed on a one minute initial period and subsequent one minute periods or any portion thereof based on rates specified in Section 4 of this tariff.

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SECTION 3.0 - DESCRIPTION OF SERVICE, (CONT'D.)

3.5.4 Dedicated 800 Service

This is an inbound 800 service with which callers within the state of Kentucky may place toll free calls to a telephone number in the 800 area code assigned to the Customer. Calls must be terminated to customer premise via a special access connection between the Company's point of presence and the customer premise. Calls are billed based on a one minute initial period and subsequent one minute periods or portions thereof based on rates specified in Section 4 of this tariff.

3.5.5 InterCard Calling Card Service

The Company offers Calling Card Service under the trade name InterCard. This service allows Customers to place long distance calls from locations other than their normal places of business or residence to any terminating location within the state of Kentucky. Customers dial an 800 number or other access code to reach the Company's network. Customers also must enter a billing authorization code for identification and the destination telephone number. Calls are terminated over switched access facilities and are billed based on a one minute initial period and subsequent one minute periods or any portions thereof based on rates specified in Section 4 of this tariff.

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3.5.6 Debit-Card Service

The Company will provide prepaid call completion to Customers subscribing to Debit-Card Service. The network-based debit-card service allows callers to make prepaid calls from any touch tone phone or pay phone. By dialing an access number from any touch tone phone or pay phone, callers can access the debit-card service. The system can inform the caller of the time and/or dollar balance remaining on the card. Services are provided at the rates specified in Section 4 of this tariff.

PURSUANT TO 807 KAR 5.011,
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By: Richard B. Neal
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SECTION 3.0 - DESCRIPTION OF SERVICE, (CONT'D.)

3.5.7 Inmate Calling Services

Inmate Calling Services are collect only calling services which are originated from within the facilities of a Federal or State prison or county or city jail. Rates for these services are located in Section 4 of this tariff.

3.5.8 InterQuest Operator Services

Operator services may be provided by the Company on calls requiring special billing arrangements or other operator call completion assistance. Four classes of operator service calls are offered: 1) Customer Dialed Calling/Credit Card calls, 2) Operator Station, 3) Person to Person, 4) Customer Dialed Debit Card calls. Usage charges apply to all operator service calls. Additionally, appropriate service charges are billed on a per call basis. The greater applicable one of the following charges applies to each operator service call:

(A) Customer Dialed Calling/Credit Card Charge

This charge applies in addition to the normal long distance usage charges for calls placed utilizing an authorized credit card or telephone calling card. The Customer must dial all of the digits required to route and bill the call.

(B) Operator Station Charge

This charge applies to calls placed on a station to station basis with operator assistance, regardless of billing method. Calls may be billed to the called party (collect), to a calling/credit card or to a third party telephone number.

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PURSUANT TO 807 KAR 5011,
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SECTION 3.0 - DESCRIPTION OF SERVICE , (CONT'D.)

3.5 Service Offerings, (cont'd.)

3.5.8 InterQuest Operator Services (Cont'd.)

(C) Person to Person

This charge applies to calls placed to a particular party at the destination number. Charges do not apply unless the specified party or an acceptable substitute is available. Calls may be billed to a third number, credit/calling card, or the called party.

3.5.9 Directory Assistance

Directory Assistance service provides access to an operator for the purpose of obtaining telephone number information. Directory Assistance calls are billed on a per inquiry basis.

3.5.10 Operator Dialed Surcharge

A surcharge applies to calls when the customer has the capability of dialing all the digits necessary to complete a call but elects to dial only the appropriate operator code and requests the operator to dial the called station's telephone number.

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SECTION 4.0 - RATES

4.1 General

Each Customer is charged individually for each call placed through the Company. Charges are computed on an airline mileage basis as described in Section 3.1 of this tariff.

Charges vary by service offering, mileage band, class of call, time of day, day of week and/or call duration.

Customers are billed based on their use of the Company's long distance service. Installation charges and monthly recurring charges only apply where stated in Section 4.

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SECTION 4.0 - RATES, (CONT'D.)

4.2 RATE SCHEDULE 1 - MTS Service

4.2.1 Per-Minute Usage Charges

Rate	DAY		EVENING		NIGHT/WKND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
Mileage						
1-10	.2300	.1800	.1900	.1425	.1534	.1121
11-16	.2300	.1800	.1900	.1425	.1534	.1121
17-22	.2400	.2100	.1900	.1450	.1534	.1343
23-30	.2400	.2100	.1900	.1450	.1534	.1343
31-55	.2600	.2500	.1945	.1825	.1600	.1600
56-85	.3000	.2800	.2150	.2000	.1665	.1665
86-124	.3000	.2800	.2150	.2000	.1770	.1705
125-196	.3400	.3300	.2500	.2300	.1940	.1940
197-292	.3400	.3300	.2500	.2400	.1940	.1940
293+	.3600	.3500	.2598	.2535	.2013	.2013

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SECTION 4.0 - RATES, (CONT'D.)

4.2 RATE SCHEDULE 2 - WATS Service

4.2.2 (A) Per-Minute Usage Charges

Rate Mileage	DAY		EVENING		NIGHT/WKND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
1-10	.1900	.1900	.1650	.1425	.1534	.1121
11-16	.1900	.1900	.1650	.1425	.1534	.1121
17-22	.2000	.2000	.1700	.1700	.1534	.1343
23-30	.2100	.2100	.1700	.1700	.1534	.1343
31-55	.2200	.2200	.2000	.2000	.1738	.1679
56-85	.2600	.2600	.2250	.2250	.1850	.1791
86-124	.2900	.2900	.2400	.2400	.1962	.1903
125-196	.3100	.3100	.2540	.2540	.2074	.2015
197-292	.3400	.3400	.2800	.2800	.2300	.2238
293+	.3500	.3500	.3063	.2988	.2300	.2238

4.2.2 (B) Recurring:

1. Per Month \$5.00
2. Usage Discount 25%

4.2.2 (C) Non-recurring:

- Initiation of service, per account \$10.00

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SECTION 4.0 - RATES, (CONT'D.)

4.2 RATE SCHEDULE 3 - Switched 800 Service

4.2.3 Usage Charges

(A) Per Hour of Use Rate: \$15.00

(B) Volume Value Plan:

Total Usage Charge	Percent Discount
Over \$250.00	10%

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BY: *Jordan C. Hill*
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SECTION 4.0 - RATES, (CONT'D.)

4.2 RATE SCHEDULE 4 - Dedicated 800 Service

4.2.4 Usage Charges

	DAY	EVENING	NIGHT/WKND
Rate per hour of use	\$11.63	\$10.65	\$10.00

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SECTION 4.0 - RATES, (CONT'D.)

4.2 RATE SCHEDULE 5 - InterCard Calling Card Service

4.2.5 (A) Customer Dialed-Per-Minute Usage Charges

Rate	DAY		EVENING		NIGHT/WKND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
Mileage						
1-10	.2200	.1800	.1694	.1284	.1342	.1050
11-16	.2200	.1800	.1694	.1284	.1342	.1050
17-22	.2200	.1900	.1694	.1463	.1342	.1159
23-30	.2200	.1900	.1694	.1463	.1342	.1159
31-55	.2500	.2500	.1925	.1925	.1525	.1525
56-85	.2900	.2900	.2233	.2233	.1768	.1768
86-124	.2900	.2900	.2233	.2233	.1768	.1768
125-196	.2900	.2900	.2233	.2233	.1768	.1768
197-292	.3400	.3400	.2618	.2618	.2000	.2000
292+	.3400	.3400	.2618	.2618	.2000	.2000

4.2.5 (B) Non-Recurring Charges:

- 1) One-Time Initial Card Fee: \$2.00
- 2) Access Surcharges: \$0.50
(for all rate periods, maximum 12
calls per access)

PUBLIC SERVICE COMMISSION
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BY: Justin B. Neal
FOR THE PUBLIC SERVICE COMMISSION

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SECTION 4.0 - RATES, (CONT'D.)

4.2 RATE SCHEDULE 6 - Debit-Card Service

4.2.6 Customer Dialed - Per-Minute Usage Charges

Rate Mileage	DAY		EVENING		NIGHT/WKND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
1-10	.2200	.1800	.1694	.1284	.1342	.1050
11-16	.2200	.1800	.1694	.1284	.1342	.1050
17-22	.2200	.1900	.1694	.1463	.1342	.1159
23-30	.2200	.1900	.1694	.1463	.1342	.1159
31-55	.2500	.2500	.1925	.1925	.1525	.1525
56-85	.2900	.2900	.2233	.2233	.1768	.1768
86-124	.2900	.2900	.2233	.2233	.1768	.1768
125-196	.2900	.2900	.2233	.2233	.1768	.1768
197-292	.3400	.3400	.2618	.2618	.2000	.2000
293+	.3400	.3400	.2618	.2618	.2000	.2000

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SECTION 4.0 - RATES, (CONT'D.)

4.2 RATE SCHEDULE 7 - Inmate Calling Service

4.2.7 (A) Per-Minute Usage Charges

Rate	DAY		EVENING		NIGHT/WKND	
	Initial	Add'l	Initial	Add'l	Initial	Add'l
Mileage	Minute	Minute	Minute	Minute	Minute	Minute
1-10	.2200	.1800	.1694	.1284	.1342	.1050
11-16	.2200	.1800	.1694	.1284	.1342	.1050
17-22	.2200	.1900	.1694	.1463	.1342	.1159
23-30	.2200	.1900	.1694	.1463	.1342	.1159
31-55	.2500	.2500	.1925	.1925	.1525	.1525
56-85	.2900	.2900	.2233	.2233	.1768	.1768
86-124	.2900	.2900	.2233	.2233	.1768	.1768
125-196	.2900	.2900	.2233	.2233	.1768	.1768
197-292	.3400	.3400	.2618	.2618	.2000	.2000
293+	.3400	.3400	.2618	.2618	.2000	.2000

4.2.7 (B) Surcharges:

	Per Call Charge
1) Operator Station - Collect	\$1.94
2) Person-to-Person - Collect	\$3.50

PUBLIC SERVICE COMMISSION
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PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

Issued: June 13, 1994
Issued by authority of an order of
the Public Service Commission of
Kentucky in Case No. 94-231
dated: August 31, 1994

Effective: September 8, 1994
Issued by Eastern Telecom, Inc.
BY: C. Michael Gragg
C. Michael Gragg
President

EASTERN TELECOM, INC.
d/b/a INTERQUEST
910 First Avenue
West Point, GA 31833

P.S.C. KY TARIFF No. 1
Original Page 35

SECTION 4.0 - RATES, (CONT'D.)

4.2 RATE SCHEDULE 8 - Operator Services

4.2.8 (A) Per-Minute Usage Charges

Rate	DAY		EVENING		NIGHT/WKND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
Mileage						
1-10	\$.2200	\$.1800	\$.1694	\$.1284	\$.1342	\$.1050
11-16	.2200	.1800	.1694	.1284	.1342	.1050
17-22	.2200	.1900	.1694	.1463	.1342	.1159
23-30	.2200	.1900	.1694	.1463	.1342	.1159
31-55	.2500	.2500	.1925	.1925	.1525	.1525
56-85	.2900	.2900	.2233	.2233	.1768	.1768
86-124	.2900	.2900	.2233	.2233	.1768	.1768
125-196	.2900	.2900	.2233	.2233	.1768	.1768
197-292	.3400	.3400	.2618	.2618	.2000	.2000
292+	.3400	.3400	.2618	.2618	.2000	.2000

4.2.8 (B) Operator Service Charge

All operator assisted calls are subject to operator service charges. These charges apply on a per call basis and will be included with usage charges on a user's monthly invoice of charges.

	Per Call Charge
Customer Dialed Calling Card or Credit Card	\$0.80
Operator Station	\$1.94
Person to Person	\$3.50

PUBLIC SERVICE COMMISSION
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PURSUANT TO 807 KAR 5.011,
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BY: *Jonathan C. Neal*
FOR THE PUBLIC SERVICE COMMISSION

4.2.8 (C) Operator Dialed Surcharge

Per Call: \$0.75

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SECTION 4.0 - RATES, (CONT'D.)

4.3 Directory Assistance

When operator assistance is provided to complete or bill the directory assistance charges appropriate operator service charges apply in addition to the directory assistance usage charge. Directory Assistance charges do not apply for calls from handicapped persons.

Per Inquiry

Directory Assistance Usage Charge \$0.65

4.4 Emergency Call Exemptions

The following calls are exempt from all charges: emergency calls to recognizable authorized civil agencies including police, fire, ambulance, bomb squad and poison control. Credit will be given for any billed charges pursuant to this exception on a subsequent bill after verified notification by the billed Customer within thirty (30) days of billing.

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SECTION 9 (1)

BY: *Jason C. Smith*
FOR THE PUBLIC SERVICE COMMISSION

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